

Frequently Asked Questions:

Who sends alerts?

Franklin County Emergency Management & Homeland Security and all jurisdictions within Franklin County are authorized to issue alerts. Alerts may go out to everyone with an account or to select groups of individuals depending on the type of alerts to which they subscribed or the geographic area impacted.

What types of important emergency and disaster alerts will you receive?

Franklin County Emergency Management & Homeland Security (FCEM&HS) will warn the citizens of Franklin County on the following incidents:

- Severe Weather
- Dam Failures
- Terrorism
- Major Hazardous Material Incidents
- Major Aircraft Accidents
- Significant Civil Disturbance
- Major Utility Disruptions
- Damage Producing Earthquakes
- Other Warnings Issued by the FCEM&HS Director

Non-emergency notifications will be issued by local government department/agencies having information that may affect the geographic locations you have registered for. You will only receive non-emergency notifications for the topics that you select.



FCEM&HS

Mission

Franklin County Emergency Management and Homeland Security (FCEM&HS) coordinates and prepares for county-wide all-hazards disaster planning, community education, warning, training, grant funding, response, and recovery efforts in order to prepare and protect the citizens of Franklin County before, during, and after natural and man-made disasters.

Vision

To establish Franklin County Emergency Management and Homeland Security as the center of excellence and influence for emergency management and homeland security programs and requirements within Franklin County.

Email: fcemhs@franklincountyohio.gov

On the web: www.fcemhs.org

Follow us on Twitter: @FCEMHS

Like us on Facebook: www.facebook.com/fcemhs



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Franklin County's Mass Notification and Warning System



Warning YOU when it
matters most!



Emergency Alerts
delivered by

Text

E-Mail

Phone

www.alertfranklincounty.org



ALERT
Emergency Notification System

Franklin
County



What is ALERT Franklin County?

ALERT Franklin County is a state-of-the-art mass notification and warning system designed to warn residents about emergencies and other important community news in jurisdictions throughout Franklin County.

ALERT Franklin County has the ability to contact thousands of residents instantly via text message, email, home phone, cell phone, or work phone. Text message is the fastest way to receive notifications.

ALERT Franklin County is customizable and allows residents to choose what kind of community notifications they want to receive, how they would like to receive them and the location they want to receive them for.

FCEM&HS will warn the citizens of Franklin County when there is an imminent threat to life, health or safety of residents in Franklin County.

ALERT Franklin County will also be used by local jurisdictions to notify residents about crime alerts, road closures, transportation incidents, utility outages, government closings and other important community news.

Warning YOU when it matters most!

How to register for ALERT Franklin County

- Visit www.alertfranklincounty.org, which can also be found on www.fcemhs.org or your local jurisdiction's website.
- Create your individual profile.
- Select how you would like to receive warnings & notifications (text, email, cell phone, home phone or work phone).
- Text message is the fastest way to receive notifications.
- Elect to receive emergency and disaster warnings from FCEM&HS.
- Choose the jurisdiction you would like to receive notifications from. You may choose more than one area or business (your home, your parents' home, your workplace, your child's school and many others).
- Select the community alerts you would like to receive (crime alerts, road closures, weather alerts and warnings, community events and more).

Why register for ALERT Franklin County?

ALERT Franklin County enables officials to provide critical information directly to you as emergencies happen. The alerts provide information on where to go, what to do and how to stay informed through text message, email, cell phone, work phone and landlines.

Who can register for ALERT Franklin County?

Anyone can register for ALERT Franklin County. Whether you live, work, travel through, or have family/friends in Franklin County the service is available to you. However, only addresses within Franklin County will receive an alert from the system. Individuals and businesses that have their information available in the white and yellow pages are already included in the system and will receive emergency notifications through landlines only.

What if you previously provided your information to a city notification system?

If you previously provided your information to a city notification system, you still need to register in ALERT Franklin County to ensure you receive emergency notifications and to control your locations and notification delivery methods.